

GENERAL SERVICES BILLING (GSB) CONTACTS

Rev 5/13/16

SERVICE TYPE	NAME	TELEPHONE	FAX
Air Services	Doug Osborn	(608) 246-4328	(608) 246-4727
Inserting and Mail Distribution Services	Tyler Haglund Shannon Boodry	(608) 243-2403 (608) 243-2821	(608) 267-6933
Network Publishing Services and Quickcopy	Tony Kannenberg Darrell Grawin	(608) 243-2402 (608) 243-2407	(608) 267-6933
Mainframe Print - Billing Job Processing/Customer Service Distribution	Darrell Grawin	(608) 243-2407	(608) 267-6933
Document Sales	Michael Weaver	(608) 266-3358	(608) 261-8150
Central Fleet	Tom Bowers	(608) 266-0793	(608) 267-6935
Labor and Material <i>All State Office Buildings</i>	Claire Franz	(608) 264-8254	
Postage, Metering Services, Sorting Services	Shannon Boodry	(608) 243-2821	(608) 267-6933
Records Center	Kathryn Egeland	(608) 266-2996	(608) 266-5050
EBS (Enterprise Billing System)	Cyndy Hoffman	(608) 264-8504	(608) 266-2164
Use Codes	Matt Beckwith	(608) 267-3372	(608) 264-9500
General Services Billing (GSB)	Nancy Butts	(608) 266-9661	(608) 264-9500

If you need to contact one of the service centers about charges on the General Services Billing, please provide the Job Number. This is now located under the Identifier column on the invoice. If you have any other questions related to Use Codes and GSB, our shared e-mail address is in the global e-mail address list as DOA DOAS AR Billing or by sending your message to:

doadoasarbiling@wi.gov